

Ticketbooth Attendant

At La Grande Roue de Montréal the unforgettable experience of our clients is at the heart of what we do. Our product and services, which should be impeccable and above expectations, are an essential part of this brand experience.

We are currently looking for a for a part time or full time Ticketbooth Attendant to at La Grand Roue de Montreal.

The ideal candidate will have a flexible schedule (Weekends, holidays, and evenings) according to business needs.

The Ticket Booth Attendant is responsible for selling tickets to the clients of La Grande Roue de Montréal, while ensuring the quality of the service.

The position's responsibilities include but are not limited to:

- Welcome the new client(s) to the wheel and the site.
- Communicates with the clients about the desired number and type of tickets and sells them.
- Ensures that the transactions and payments made through the POS are accurate and that the transactions balance out with the sold tickets.
- Is responsible for answering the phone and the client contact by telephone and handles the question(s) in a hospitable manner.
- Is available for possible questions of clients on site and answers them in a hospitable manner.

The successful candidate will possess the following skills/attributes:

- Highschool diploma
- 0-3 years of experience in a similar role
- Experience in hospitality is preferred
- Fluent in both French and English

Only selected candidates will be contacted.